

## Diane Holt

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**From:** Jim & Gloria <jngthomas@gmail.com>  
**Sent:** Tuesday, June 13, 2017 9:10 PM  
**To:** Diane Holt  
**Subject:** Fwd: News about your Avista energy prices

*AVU-E-17-01- CASE NUMBER AVU-6-17-01*

Dear PUC Secretary. Please see that my comments reach the appropriate people.

I received this forwarded email today. Wow! In the last three years my Social Security benefits have increased a total of about 1% because there is "no inflation". And, every penny of that went to pay for increased Medicare premiums.

Something here seems unsustainable.

Thank you,  
James Thomas  
PO Box 171  
Pinehurst, Idaho 83850

Begin forwarded message:

**From:** "Avista Utilities" <[askavista@myavista.com](mailto:askavista@myavista.com)>  
**Date:** June 13, 2017 at 3:33:21 PM PDT  
**To:** <[jngthomas@gmail.com](mailto:jngthomas@gmail.com)>  
**Subject:** News about your Avista energy prices  
**Reply-To:** [askavista@myavista.com](mailto:askavista@myavista.com)

The Avista logo features the word "AVISTA" in a bold, white, sans-serif font. The letter "A" is stylized with a vertical line through its center. The logo is set against a dark rectangular background, which is part of a larger graphic element consisting of a grid of light gray lines on a darker gray background.

**Dear Avista Customer,**

To bring our customers electricity, we generate power from 8 hydroelectric projects and 7 thermal generation plants, and receive power from 58 wind turbines. Then we send it over 19,000 miles of distribution lines across 30,000 square miles to more than 375,000 customers. We also purchase and transport natural gas across interstate pipelines to your homes and to our generation and storage facilities.

This is a massive infrastructure of poles, dams, turbines, substations, pipes, and other equipment that we maintain and improve every year to make sure you have reliable, quality power and natural gas. This maintenance and improvement is important and necessary, and it is a major part of your energy prices.

We are also listening to you and enhancing your experience with Avista by adding new technology. Through our mobile application that was launched in 2016 and the refresh of our website, we're investing in technology that

is easy to use on all devices and that will provide you the relevant information you want to know about your energy service and Avista.

**Energy price change requests in Idaho**

On June 9, 2017, we filed electric and natural gas general rate requests with the Idaho Public Utilities Commission (IPUC or Commission) to recover costs related to infrastructure, system maintenance, technology, and power supply. If approved, these requests would change the price you pay for energy. Residential customers in Idaho could expect to see:

Filing	Customer Bills Effective Jan. 1, 2018	Customer Bills Effective Jan. 1, 2019
<p><b>Electric</b></p> <p>Based on average monthly usage of 910 kilowatt hours per month</p>	<ul style="list-style-type: none"> <li>Billed increase of \$7.03 or 8.1 percent, for a monthly bill change from \$86.39 to \$93.42.</li> <li>This new bill amount includes a proposed increase in the monthly basic charge of \$0.25, from \$5.75 to \$6.00 per month.</li> </ul>	<ul style="list-style-type: none"> <li>Billed increase of \$4.02 or 4.3 percent, for a monthly bill change from \$93.42 to \$97.44.</li> </ul>
<p><b>Natural Gas</b></p> <p>Based on average monthly usage of 61 therms per month</p>	<ul style="list-style-type: none"> <li>Billed increase of \$3.37 or 6.6 percent, for a monthly bill change from \$51.10 to \$54.47.</li> <li>This new bill amount includes a proposed increase in the monthly basic charge of \$0.75, from \$5.25 to \$6.00 per month.</li> </ul>	<ul style="list-style-type: none"> <li>Billed increase of \$2.07 or 3.8 percent, for a monthly bill change from \$54.47 to \$56.54.</li> </ul>

This proposal is a two-year plan, with new rates taking effect Jan. 1, 2018 and Jan. 1, 2019. This plan would provide our customers with some predictability in your expected future energy prices.

**The rate case process and details about the filing**

It's important to remember that the Commission sets the rate you pay for the energy you use. There is a formal process that can take up to nine months through which price change requests are evaluated and decided upon. You can learn more about this [here](#).

**Take control of your energy use**

Your monthly energy bill is influenced not only by the price of energy but also by the amount of energy you use. Avista offers a variety of ways for you to manage or reduce your usage and save on your bill. Learn more [here](#).

We know you want prices that are fair and reasonable, and so do we. You can read more about this request before the Commission, your rates in action, and the rate case process [here](#).

We will keep you updated on this request.

Thank you,  
 Kelly Norwood,  
 Vice President, State and Federal Regulation

This message was sent to [jngthomas@gmail.com](mailto:jngthomas@gmail.com) from:

Avista Utilities, [askavista@myavista.com](mailto:askavista@myavista.com), Avista Utilities | 1411 E. Mission Ave | Spokane, WA 99220

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